Palmetto Electric Cooperative, Inc.

JOB POSTING

November 11, 2026

We have an opening for a **Customer Contact Representative.** This position is based at the New River district office.

Position Summary: Serves as initial contact for individuals communicating with Palmetto Electric via phone, e-mail, or in person, providing the highest level of customer service. Review daily reports and dispatchers log and handle accordingly.

Position Specifications: High school diploma or GED required. Two (2) years' experience in customer service or other related experience in dealing with the public. Must have excellent telephone skills and be able to communicate effectively. Must be an effective team member by being courteous and conscientious in assisting and working with co-workers, groups, and other personnel. Must be able to use good judgment in making decisions and work without close direction or supervision. Excellent verbal communication skills.

Palmetto Electric offers a full benefits package including a 401(k) and a defined benefit plan.

Interested candidates should submit a resume to HR@Palmetto.coop or complete an application at one of our four office locations.

All applicants for employment shall be considered and hired on the basis of merit, without regard to race, color, religion, sexual orientation, gender identity, national origin, age, disability,

status as a disabled veteran or on the basis of pregnancy, childbirth, or related medical conditions.

KT: kc